Status quo may not be your best option
Neither may the latest fad
Finding the right fit
Staff - NO

Money - NO

Update internal processes
Inventory
File cleanup
Scheduling tools
Ergonomic adjustments

20 to 40 inches
Process mapping and workflow improvement
Green office makeover
Partnerships with other agencies to measure outcomes
Staff - NO  
Money - YES

Migrate to self-directed services
Primary self-check
PC and print management
Customized library cards

Brent libraries

Loyalty card
Free music or film loans after six stamps
www.brent.gov.uk/libraries
Pay here

Situational signs
Reconfigurable furniture
Commercial eContent
Digital identity and authentication
Apply existing skills in new ways
Information neighborhoods
Curated portfolios
Cardholder-defined privileges
Short format video learning

How to tie a bow tie

TheSilverback07 | + Subscribe | 11 videos
Non-traditional lending
Spontaneous programming
Crowdfunding
Staff - YES
Money - YES

Extend service
Commons, labs, and maker spaces
Locally created eContent
Library apps
Outdoor learning spaces
Open data sets and collaborative analysis
Emergent digital literacy
Before you begin
Clear outcome(s)
To be embraced, innovation must be seen to improve

- Access
- Ease of use
- Timeliness
- Transparency
- Control
- Social connections
Plan for handling success
Intrepid leaders and wingmen
Multiple viable paths
Earmarked (not necessarily new) resources
Just because there’s a grant...
Permission to fail in the right direction

Try it
Learn
Analyze
Change
Try again
Courage to commit
Let’s continue the conversation...