findhelp

Using Findhelp to Connect People in Need and the Programs That Serve Them

with Roger Stremming and Vickie Walsh,
findhelp (https://www.findhelp.org/)

WiLS World shorts

Our Presenters

Roger Stremming
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findhelp

findhelp

Everyone is currently on mute. Please use the chat function to:

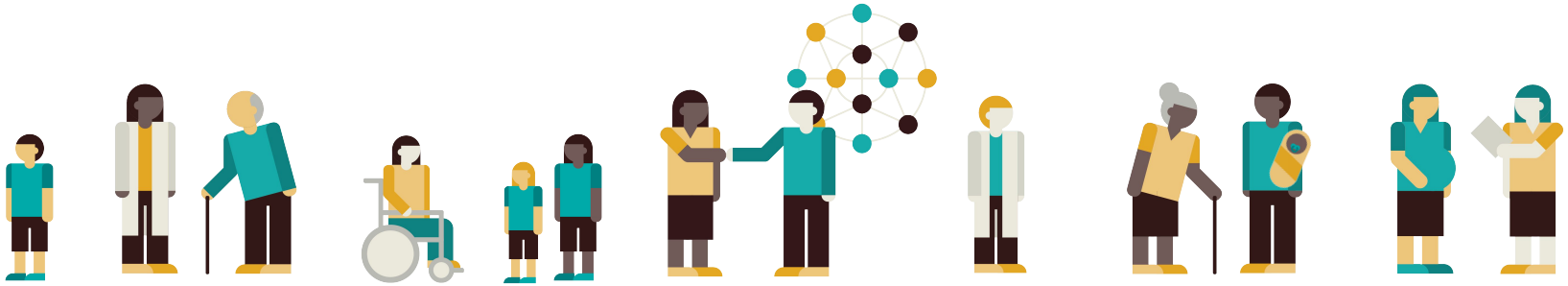
- Introduce yourself
- Share what you hope to learn

Intro to findhelp.org

January 13, 2023

Our Mission

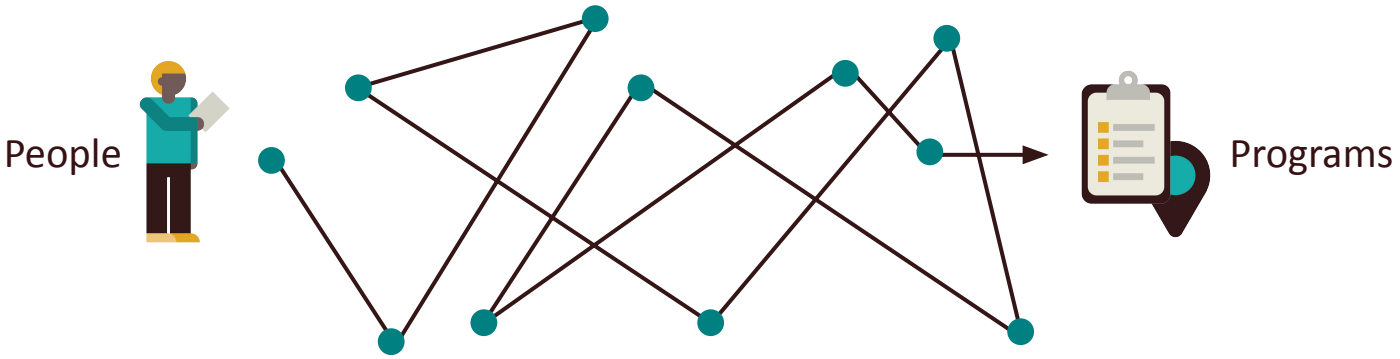
To connect all people in need and the programs that serve them (**with dignity and ease**).



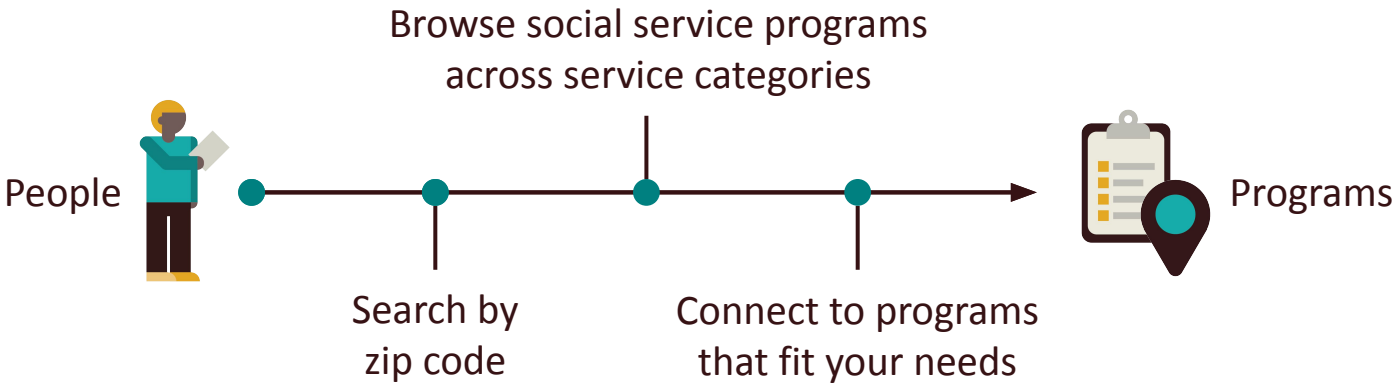
Our Vision

We envision
a safety net
where everyone
gets the help they
need.

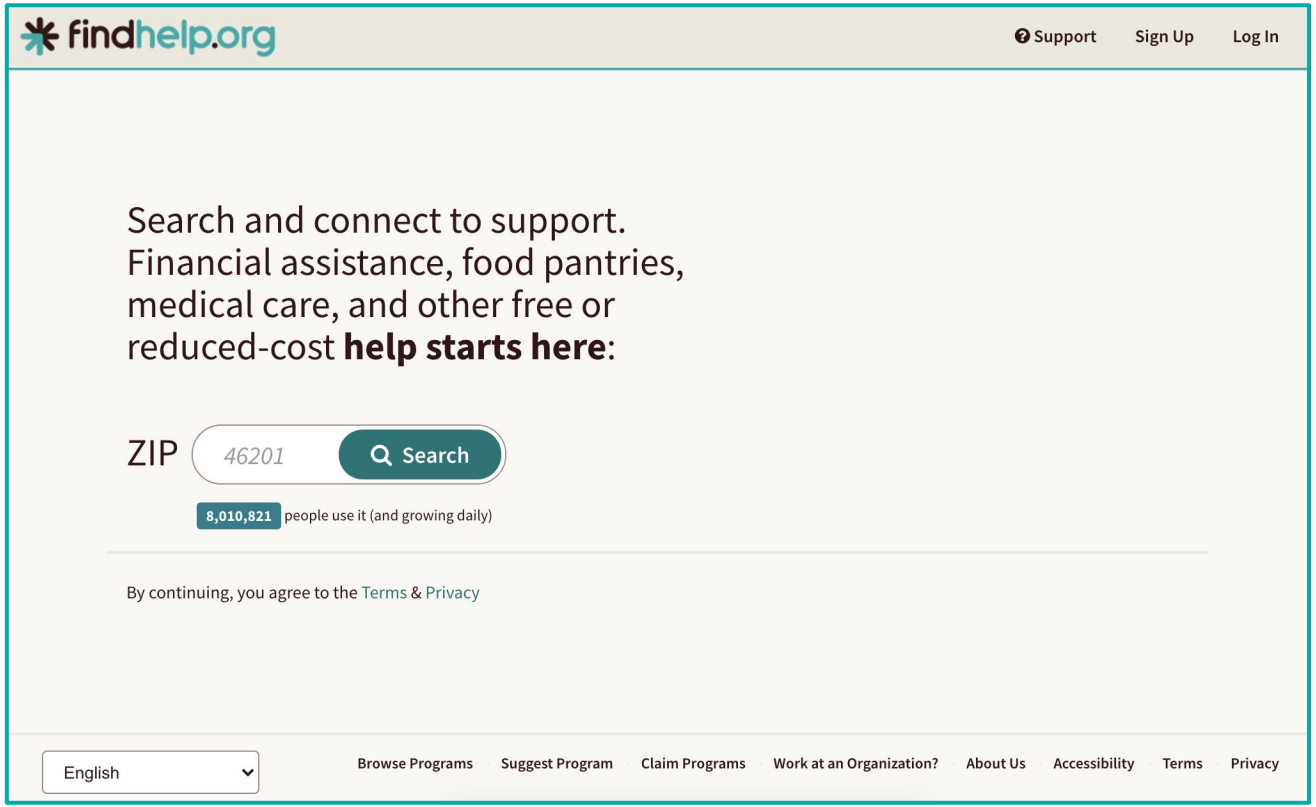
It’s too hard to navigate the system.



We’re trying to make it easier.



What is findhelp.org?



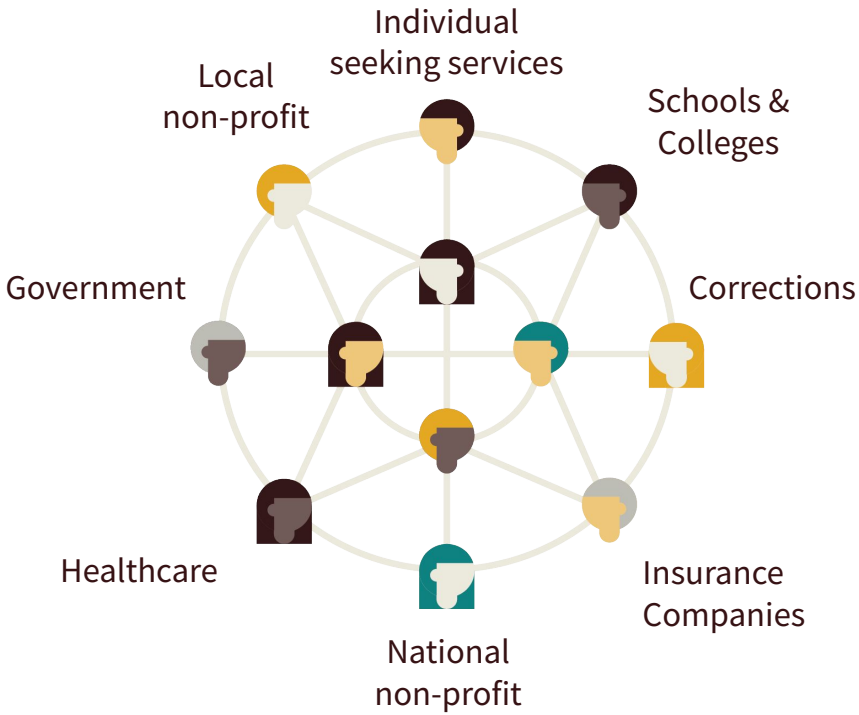
- Online directory of free and reduced-cost services;
- Free to those looking for help;
- Free for nonprofits to manage their programs;
- Over 1,300 programs in ZIP code.

Benefits of using findhelp.org

Open Network. We're here anywhere and anytime across the U.S.

Private and secure. We're HIPAA Compliant and HITRUST Certified.

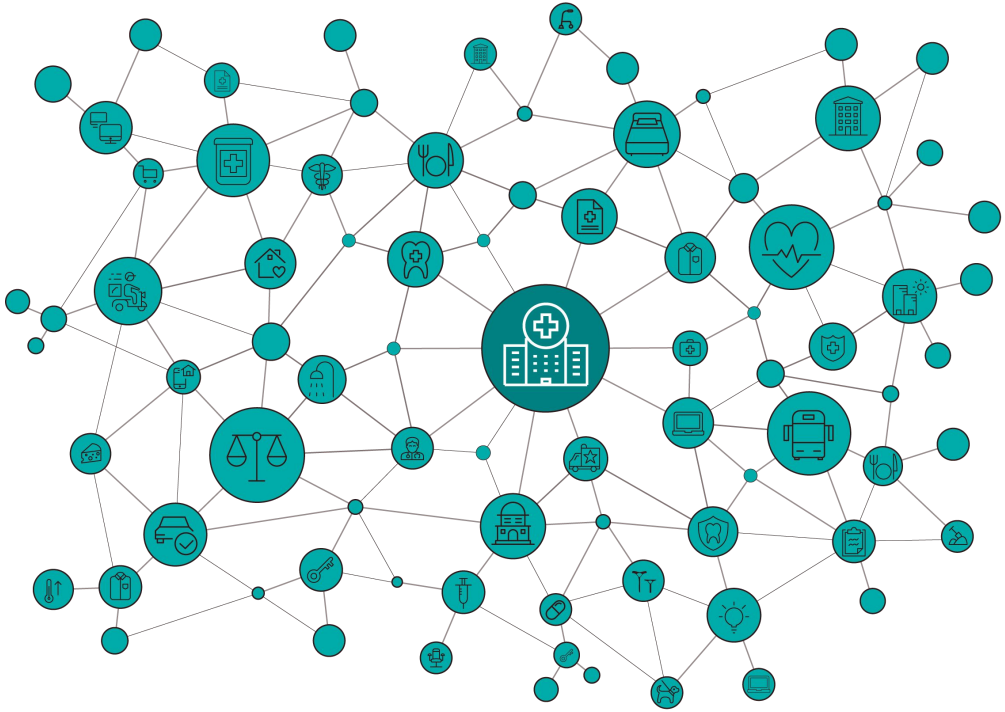
Flexibility. The tool is easy to use and is meant to help those in need and the organizations that serve them.



Open Program Network

In an open program network, the Helpers and the Seeker have **access to all available nonprofits** — thousands of programs in a region that can help.

In an Open Network, **we do not hide available programs** from someone in need.



→ Supporting Nonprofits

We support these principles with our product, tools and community engagement team.

- Nonprofits are able to maintain an **unbiased ability to serve** people. We serve them by providing tools for no cost, with no contracts.
- Our tools for nonprofits facilitate client coordination while **respecting seeker privacy**, including HIPAA, FERPA, HUD and other data security standards.
- Nonprofits should be able to **share reporting about their outcomes success** with philanthropy and funders.

→ Supporting Libraries

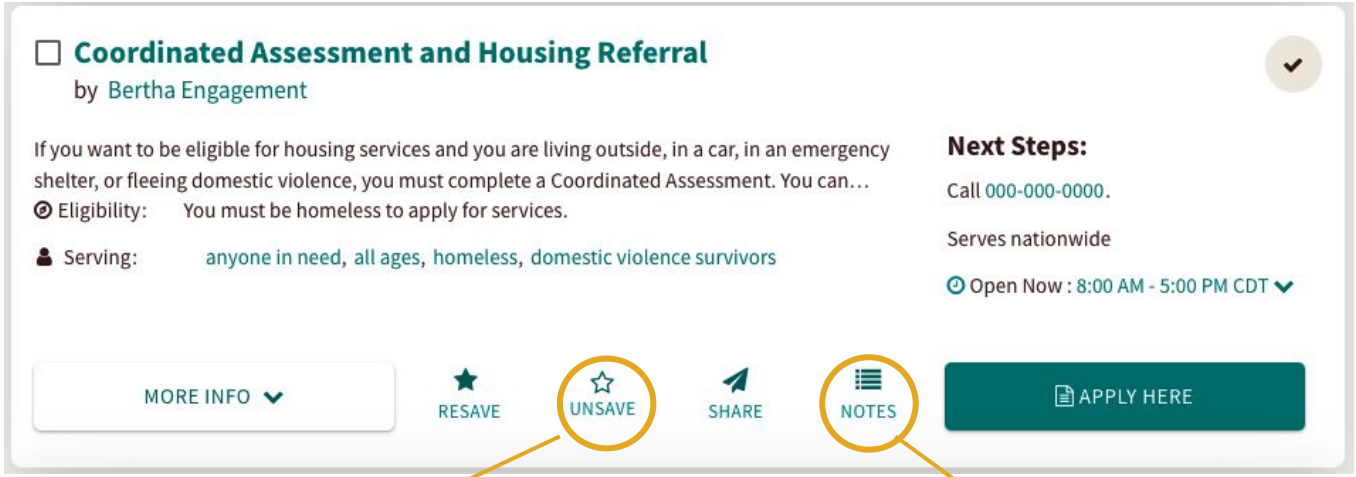
We view libraries as navigational cornerstones of a thriving community social care network.

- Libraries are trusted institutions based on providing accurate, fact based information. Findhelp provides a verifiable reference for much needed resources in a community.
- Librarians can utilize findhelp in a number of ways. Including both as a direct reference tool or as a tool to publicize and allow patrons to self-seek.
- Create deeper bonds with nonprofit organizations in your communities.

How to use findhelp.org

Key Takeaways

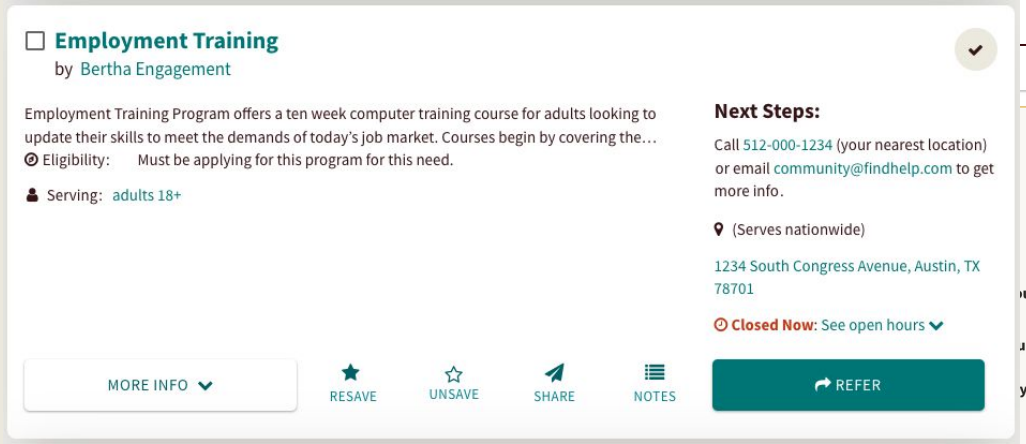
Interact with programs

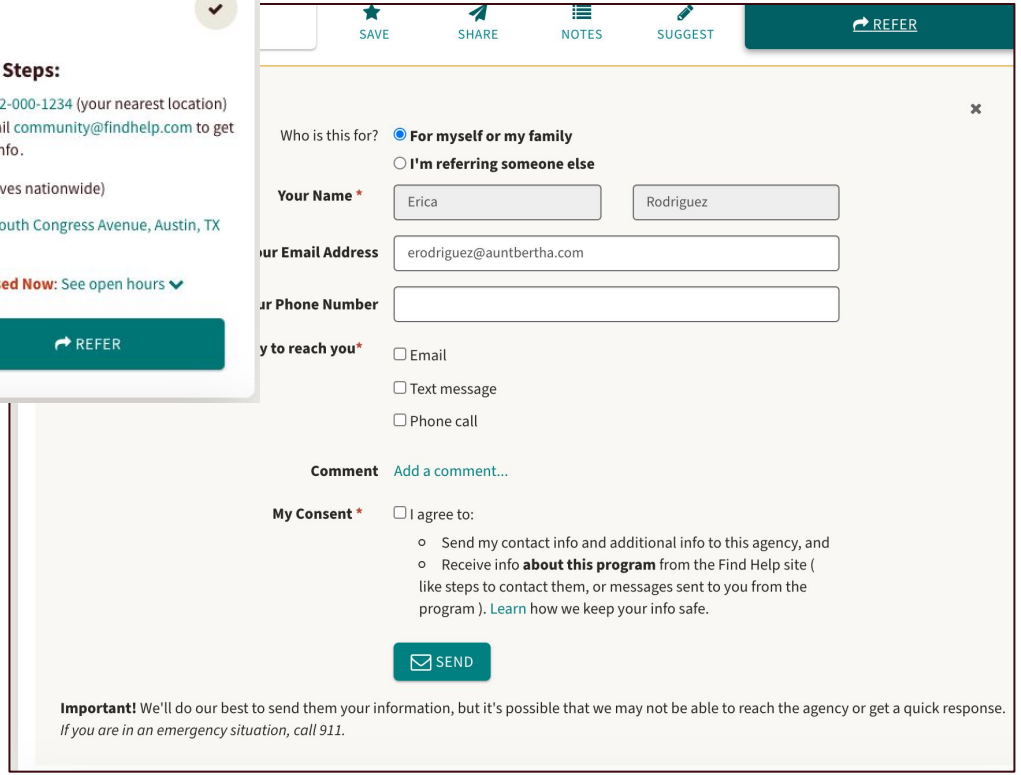


Create folders of **Favorite** programs

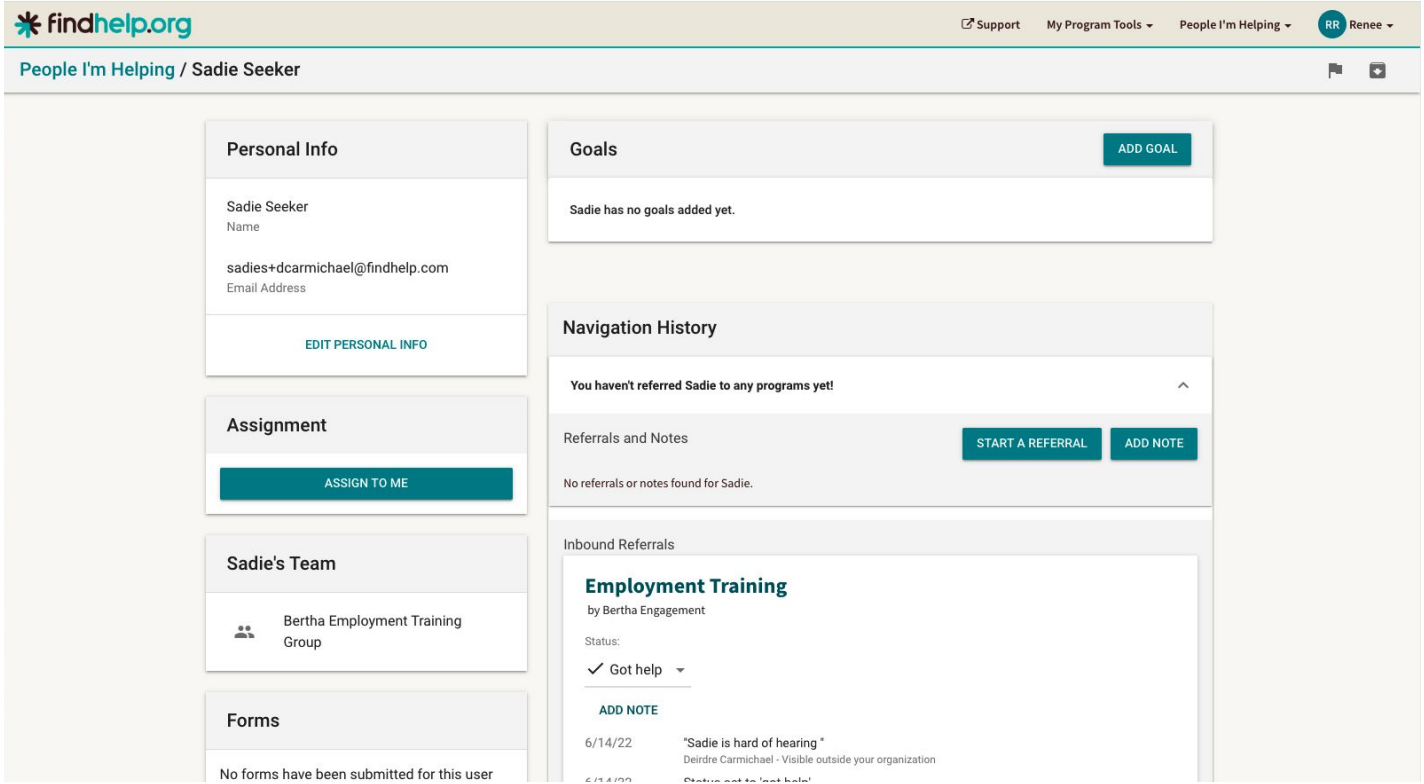
Keep personal notes about programs

Refer to programs





Manage people you're helping



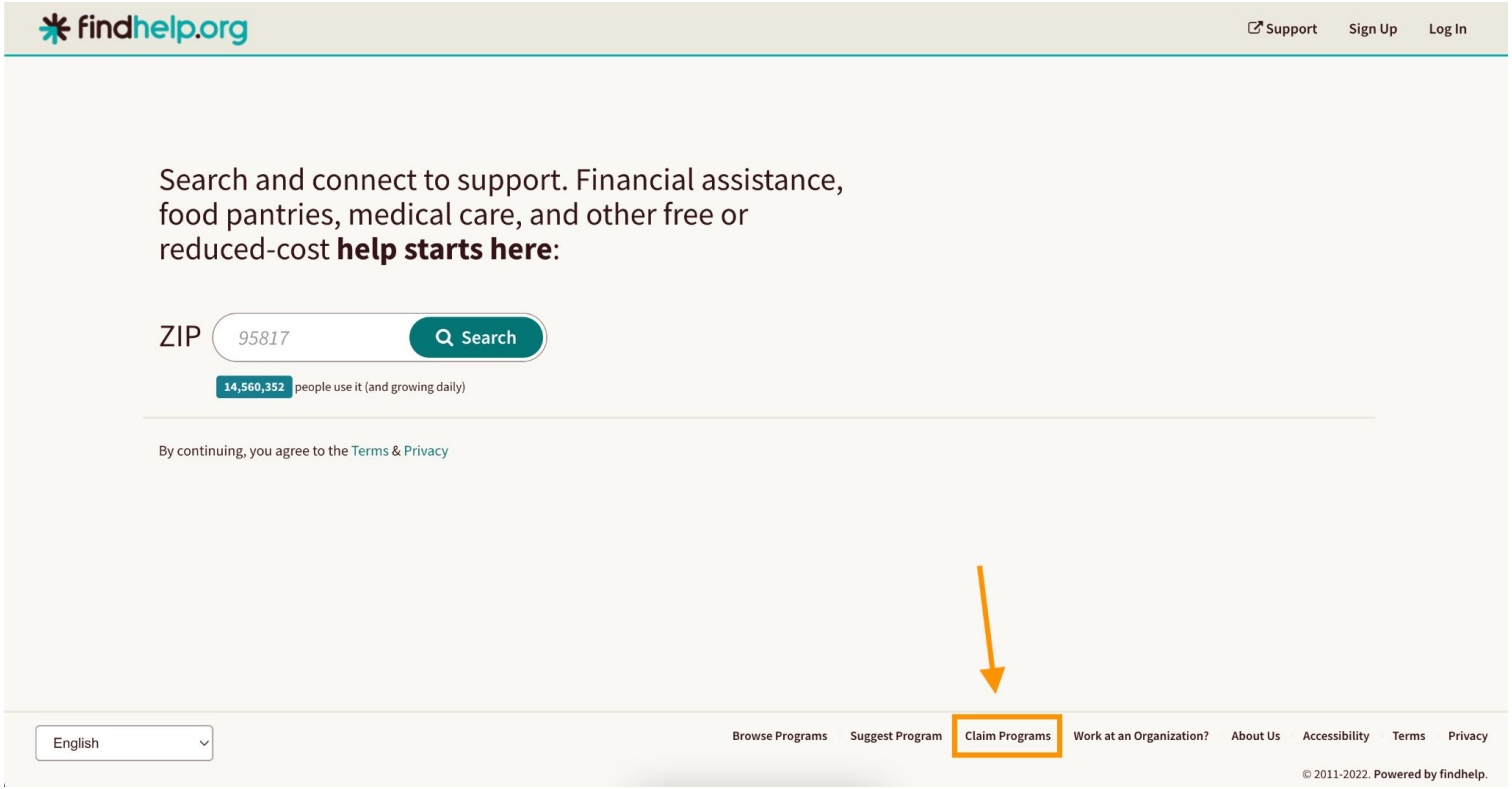
Free Suite of Tools

We provide a suite of tools for any community partner that claims their listing on our platform.

- Program claiming and management
- Screening and referral processing
- Availability and appointment scheduling
- Analytics and reporting
- Team support

Next Steps

Claim your program(s)



Get Certified!

Collaborate and partner with like-minded professionals
by becoming findhelp.org Certified.

You'll receive:

- Membership to our online community;
- Additional 1:1 support with your dedicated CEM;
- Speaking opportunities in partnership with findhelp.org;
- Certification badge to add to website and professional networks.

Attend the 201 session and pass the combined quiz!

Let’s Connect!

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Contact Us: support@findhelp.com

Questions?

Thank you!

Join WiLS for our 2023 Member Meeting on Friday, February 24th at 10:00 am CT!
https://www.wils.org/2023-member-meeting